

### **How to Change Your Hearing Aid Wax Filter**

*Every hearing aid has a wax filter, which prevents wax, moisture and debris from getting into the aid and damaging it. The wax filter should be changed at least every 3 months. It should also be replaced if you notice a change in sound quality or if your hearing aid stops working.*

*Each brand of hearing aid may use a different type of wax filter, but essentially they all work in the same way. You will have received a packet of wax filters suitable for your hearing aid in your hearing aid kit.*

*Here we will show you how to change the three most common types of wax filters. Make sure the hearing aid shown here matches the same type that you have, if not, click to the next video.*

#### **Wax Filter Type 3 (Prowax)**

First, remove the dome from the end of your hearing aid. To do this grab the dome and gently pull it. You should see the wax filter once it is removed. If you have a custom hearing aid or mould, your wax filter will be on the part that goes into the ear.

Remove a tool from the packet. This tool has 2 pins. One will have a new filter on it. The other is empty and used to remove the old filter.

Push the empty pin in the wax filter and pull it out. This will remove the filter. Place the pin with the new filter into the end and gently pull it out. You will see a new filter in place.

The last step is to put the dome back on the hearing aid.

Now you can discard the old wax filter and tool.

Your hearing aid should start working and sounding better right away.

**If you have any problems or questions, please contact your Neurosensory Clinic**

**1300 965 513**